PAAB

DO YOU KNOW WHAT YOUR EFILES ACCOUNT CAN DO FOR YOU?

There are 4 different types of eFiles accounts. Find out more about each account type and their permissions in the tables below.

Manufacturer Accounts

These accounts are intended for users from sponsor pharmaceutical companies. Permissions by user type are below

Manufacturer Admin Users
- Can view all submissions for their company
- Can edit all renewal contacts for their company
- Can submit and manage renewals
- Can create tickets and tags to provide PAAB with feedback on eFiles
- Can add, delete and modify manufacturer admin and user accounts

Manufacturer Users
- Can view all submissions for their company
- Can edit all renewal contacts for their company
- Can submit and manage renewals
- Can create tickets and tags to provide PAAB with feedback on eFiles

Client Accounts

These accounts are intended for agency users. Permissions by user type are below

Client Admin Users
- Can view all submissions for their company
- Can edit all renewal contacts for their company
- Can submit and manage renewals
- Can create tickets and tags to provide PAAB with feedback on eFiles
- Can add, delete and modify manufacturer admin and user accounts

Client Users
- Can view all submissions for their company
- Can edit all renewal contacts for their company
- Can submit and manage renewals
- Can create tickets and tags to provide PAAB with feedback on eFiles

If you are unsure which account type you have or require a change to your account type, please reach out to info@paab.ca and we can assist you.